

## Remote ATM Management Service

### Manage your ATM channel REMOTELY with NuView Remote ATM Management Service.

As increased pressure is being placed on managing the self-service channel, institutions are looking for alternative ways to reduce operating cost, keep up with compliance standards, improve ATM availability, and increase customer satisfaction.

**NuView Remote ATM Management Service** provides faster, better and more economical ATM serviceability, improved availability, tighter control over software and software patches, improved EJ retrieval and archive services, and the ability to better align branding and marketing messages to the self-service channel.

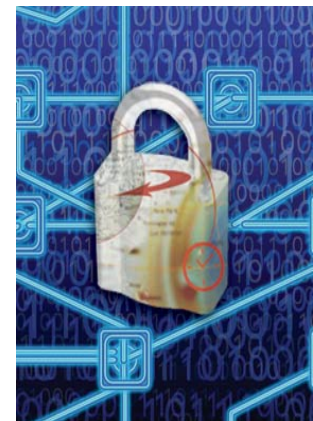
ATMs continue to be the number one delivery channel, offering real-time convenience to customers 24/7. With **NuView Remote ATM Management Services** you can have improved control of your channel at a much lower operating cost.



### SECURITY

**NuView** utilizes a secure, remote connection to your ATM for maintenance, repair, software updates, patch management, EJ file retrieval, and screen content management.

**NuView** leverages the secure TCP/IP platform with up to 256-bit DES encryption, gateway security keys, and multi-level permission based access for configuration and control.



## Remote ATM Management Service

### Remote Monitoring Service for Windows XP Based ATMs using TCP/IP:

- ✓ NCR 58XX, Personas, SelfServ
  - APTRA Advance NDC, APTRA Edge
- ✓ Diebold IX, Opteva
  - Agilis
- ✓ Other Windows XP Based ATMs

### Remote Services Supported:

- ✓ Supervisor Login
- ✓ Diagnostic Startup
- ✓ Re-configuration
- ✓ Reboot
- ✓ Logoff
- ✓ File Download
- ✓ File Install and Execute
- ✓ Remote Live Screen Views (Supports both screens on rear load ATMs)
- ✓ Remote Registry
- ✓ Remote Services Management
- ✓ Remote File Upload (EJ, CE Logs)
- ✓ Remote Inventory (Processor, RAM, BIOS, IP & MAC Addresses)
- ✓ Supports Frame, Wireless, Satellite
- ✓ Scripting Services
- ✓ Multiple Control Support

### Security:

- ✓ 56 to 256 Bit DES Encryption
- ✓ Multi-level Password Protection (Client and Controls)
- ✓ Gateway Security Keys (Can be managed Remotely)

### Communication Platforms:

- ✓ TCP/IP, HTTP
- ✓ Connection Port Configurable

